

QUALITY POLICY

Safir d.o.o., Horvaćanska cesta 17, 10000 Zagreb

In the company **Safir d.o.o.** We are dedicated to providing top-notch solutions in the specialty equipment trade and consulting services. Our business is based on high standards of quality, ethics and financial stability, with strict adherence to the specifics of each branch of our activities:

1. **Long-term quality management system (ISO 9001):**

Our commitment to quality is not declarative – Safir d.o.o. (formerly Auto-safir) has been continuously applying and improving **the ISO 9001 standard since 2007**.

Almost two decades of continuity in the certified system guarantee our partners maximum process discipline and reliability.

2. **Aerospace and Military Equipment Program – Custom Procurement:**

In the sale of helicopter parts and military equipment, we apply an exclusive procurement model according to the specific requirements of clients. We guarantee **maximum rigor in documentation and full traceability of each part**. Every component enters our system with a certified origin, ensuring compliance with the most stringent aviation standards.

3. **Drive belts – A large own stock:**

In order to ensure the continuity of our industrial clients' operations, we maintain a **large in-house drive belt stock**. We guarantee customers immediate availability of a wide range of products and speed of delivery from our own stocks, thus eliminating the risk of downtime in production processes.

4. **Consulting services for international companies:**

We provide our consulting services to leading **large international companies** with which we have concluded **BA (Business Associate)** contracts. This implies the highest level of professional responsibility, compliance with global corporate standards and strict confidentiality in achieving the strategic goals of our clients.

5. **Ethics & Compliance (Etihbase360):**

We are proud holders of the prestigious **Etihbase360** certificate, which confirms our absolute commitment to ethical business, integrity and zero tolerance for corruption.

This certification is essential for maintaining trust in relationships with global partners and working in highly regulated industries.

6. Creditworthiness excellence and trust:

As a holder of the **Silver Certificate of Creditworthiness Excellence (AAA)**, Safir d.o.o. proves the status of the most reliable business partner. We guarantee our customers and suppliers financial security and long-term stability in business.

Zagreb, **12 January 2026.**

Management of the company

Safir d.o.o.

OIB: 33548604975